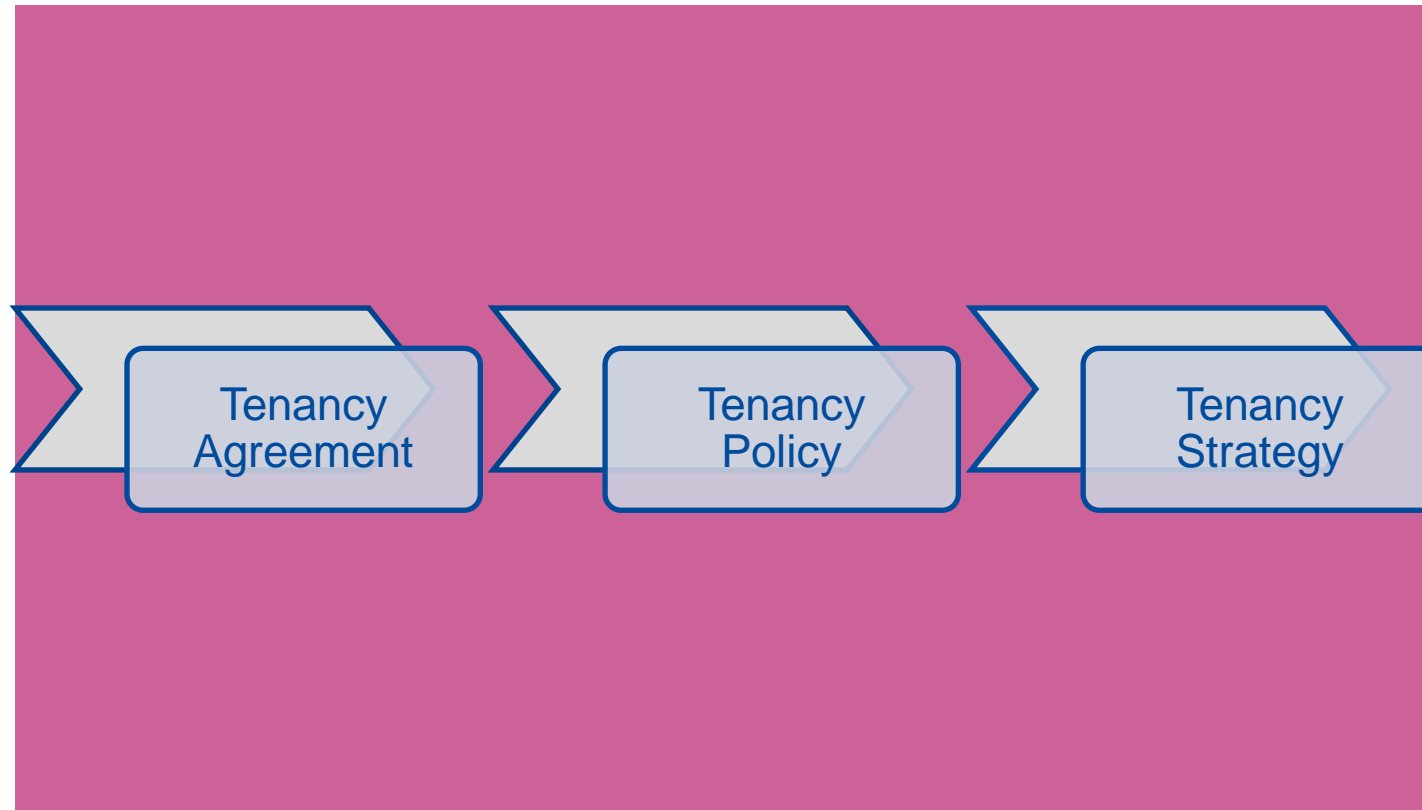


Tenancy Review Project Update



Annalisa Howson
Housing Service Improvement Manager
26 May 2022

Key Documents



Consultation underway

4 April to 29 May

Outgoing info

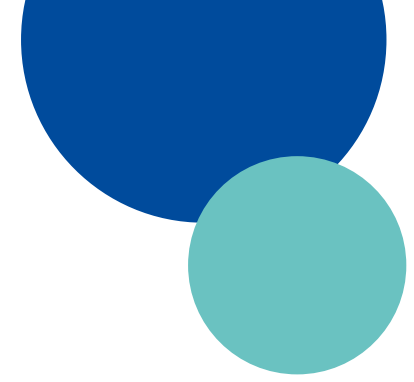
preliminary notice letter
social media posts
new tenants sign up/
tenant contact
email stakeholders
website consultation
page

feedback form notice
website consultation
feedback page (65)
tenant Zoom drop in (5)
tenant drop in x 4 (16)
contact Service
Improvement Team (32)
other (2)

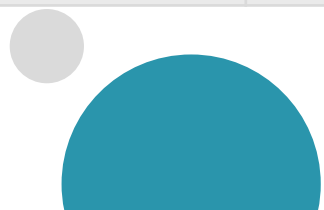
120 forms of feedback

BOROU

Project Plan summary



March	April	May	June	July	August	September
	4 to	29			1 to 28	5
	Consultation Preliminary Notice period				Statutory Notice period	Go live
31	28	26	30	19		
LSAB review project plan and conditions tenancy	LSAB review Tenancy Policy and Tenancy Strategy	LSAB review Tenancy Standard assessment	LSAB review consultation results	Council agree strategy		



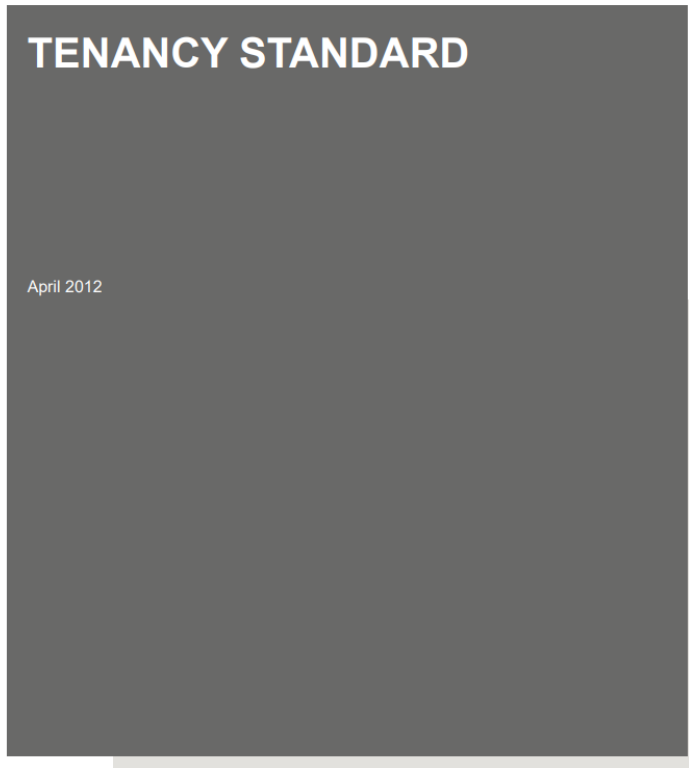
RSH Tenancy Standard

One of four consumer standards that registered providers of social housing must comply with

Sets expectations to let homes to tenants in a fair, transparent and efficient way.

Four Required outcomes and
19 Specific expectations for

- Allocations and mutual exchange
- Tenure



Discussion

Views on

- Where meet standard comprehensively
- Where meet standard basically
- Areas for improvement

